## **Privacy**

At Firsttrustteam, we know you care about your personal privacy. Because we care, we have adopted the practices described in this Privacy Policy. You should not access the Firsttrustteam website (the "Site") or use our services until you have carefully read this Privacy Policy and agree to the terms and conditions described in it.

#### **Our Collection and Use of Your Personal Information**

Firsttrustteam' customers are commercial, governmental, and educational entities. While in the course of doing business, we may occasionally become aware of personal information, we do not knowingly or intentionally seek out personal information such as home contact information, social security numbers, birthdays, financial data, and the like. We collect and use information about you which will help us administer our business or provide products, services or other opportunities to you. Among other things, we use the information we learn about you to help us personalize and improve the experience you have on our website, to respond to your requests and to communicate with you. The types of information we collect, retain and use include the following:

#### Site Use Information

In general, you can visit our Site without telling us who you are or revealing any information about yourself. Our web servers collect the domain names, not the email addresses, of visitors. This information is aggregated to measure the number of visits, average time spent on the Site, pages viewed, etc. Firsttrustteam utilizes this information ("behavior profiles") to measure the use of our Site and to improve the content we offer. We may share with third parties' experiential information or other data which does not personally identify users of our site. For example, this might include product or service preferences of all visitors to our site, for example.

#### Information You Provide to Us

When you register on our site to receive news from Firsttrustteam, we collect profile information from you ("Personally Identifiable Information"). We require that you provide your first and last name, email address, and other information as requested in the applicable registration pages. At your option you may voluntarily provide additional information, including address, phone/fax, and, in the case of seeking assistance at Firsttrustteam, your employment and financial history. Although you may choose not to provide the optional information to us, it may result in some features not being available to you. We may also collect this information from you through other means, such as email communications. By providing this Personally Identifiable Information to us, you explicitly agree to our collection and usage of such information as described in this Privacy Policy. We use your Personally Identifiable Information to respond to your inquiries, process an order, contact you regarding account status or customer service, ask you for feedback on our service, let you know about products or services which may be of interest to you, or allow you to access specific account information, or in the case of seeking employment at Firsttrustteam, match you with appropriate job opportunities. When you provide us with this profile information, you consent to allow us to contact you for those purposes. Like many websites we use "cookies" to enable us to remember your password, to help us identify the portions of our Site that may

be the most relevant for your needs, and to help us identify other products or services that may be of interest to you or others. A cookie is a small piece of information that a web site can store on your web browser and then retrieve later. We use cookies to track the portions of our Site you visit. However, we do NOT use cookies to examine your surfing behavior before or after you leave our Site. You may opt-out from having....... collect your information when visiting the Firsttrustteam website at any time by visiting the ......Opt-out page and clicking 'Disable .......'. There are products commercially available that are designed to help you disable cookies. Although we want you to be aware that such products exist, please note that if you choose to use them we will not be able to provide you with a personalized service, and it may result in certain features and services not being available to you.

## **E-mail Communications**

We use your email address to contact you to respond to your inquiries or to provide information on products or services to you. To help us determine whether you have received an email from us, and to help us make emails more useful and interesting, we may receive a confirmation that you have opened an email from us.

#### **Privacy of Minors**

We do not knowingly solicit or receive information from individuals under the age of 18.

## **Restrictions on Disclosing Information to Third Parties**

We are not in the business of selling your Personally Identifiable Information to others. We do not reveal Personally Identifiable Information about you to unaffiliated third parties, unless: (1) you request or authorize it; (2) the information is provided to help complete a transaction for you; (3) the information is provided to comply with the law, applicable regulations, court orders or subpoenas, to enforce our Terms of Use or other agreements, or to protect our rights, property or safety or the rights, property or safety of our users or others (e.g., to a consumer reporting agency for fraud protection etc.); (4) the disclosure is done as part of a purchase, transfer or sale of services or assets (e.g., in the event that substantially all of our assets are acquired by another party, customer information may be one of the transferred assets); or (5) the information is provided to our agents, outside vendors or service providers to perform functions on our behalf (e.g., analyzing data, providing marketing assistance, providing customer service, etc.). We may also gather aggregated data about you and disclose such aggregated (but not personally identifiable) information to third parties for promotional or other purposes.

### **Security Procedures to Protect Information**

We maintain numerous security standards and procedures to help prevent unauthorized access to confidential information about you. Our site uses a combination of encryption technology and authentication to protect your Personally Identifiable Information. As long as the web browser you are using supports Secure Sockets Layer (SSL), your information will be submitted to us with a high level of security. We update and test our security technology on an ongoing basis. We have procedures limiting employee access to Personally Identifiable Information to those employees who have a business reason to know such

information about you. It is also important for you to help protect against unauthorized access by signing off of our Site each time you finish using the Site.

# Inapplicability of Privacy Policies of any Linked Sites or Other Parties

Firsttrustteam ' Site may contain links to other sites such as affiliates, subsidiaries or other third party distributors and sales representatives. This Privacy Policy only addresses Firsttrustteam ' use and disclosure of your Personally Identifiable Information collected by us. While we try to link only to sites that share our standards and respect for privacy, we are not responsible for the privacy practices of any third parties or the content of linked sites, and we encourage you to read the applicable privacy policies and terms and conditions of such parties or web sites.

#### **Notices and Changes to Our Privacy Policy**

In the event of any conflict between the terms of this Privacy Policy and any terms and conditions, then the terms and conditions shall control. As our business changes, this Privacy Policy and other policies are expected to change from time to time, and we reserve the right to change our policies at any time. The use of your information is subject to the Privacy Policy in effect at the time of use. The provisions contained herein supersede all previous notices or statements regarding our privacy practices with respect to our Site. We may, but are not required to, email periodic reminders of our notices and terms and conditions and post any changes to the Privacy Policy on our Site. We encourage you to check our Site frequently to see the current Privacy Policy in effect and any changes that may have been made to them.

### **Quality Assurance for Website Delivery**

F2T website was checked for quality assurance, and make the determination that your website is accurate and free of bugs, therefore ready for utilization. We hope you are pleased with this website which demonstrate the seriousness of your activity, and we hope all the best for all your endeavors. Feel free to contact us to serve you again. All inquiries can be received by sending message to the following contacts: 1/ sikalpe jul@yahoo.fr 2/ (+237) 698 30 27 59 or 696 44 86 61 3/ whatsapp for urgency : (+237) 683 84 81 86 For Solutions Communication Juleau Penlap

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